A	0879-0417	'P
Attorney	Docket No.	

BIRCH, STEWART, KOLASCH & BIRCH, LLP

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COMBINED DECLARATION AND POWER OF ATTORNEY FOR PATENT AND DESIGN APPLICATIONS

As a below named inventor, I hereby declare that: my residence, post office address and citizenship are as stated next to my name; that I verily believe that I am the original, first and sole inventor (if only one inventor is named below) or an original, first and joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

Insert Title:	CUSTOMER SOLI	CITATION	SUPPORT SYSTE	M AND IN	FORMATION PROV	ISION SER	VER	
Fill in Appropriate	the specification of which is attached hereto. If not attached hereto, the application is identified by the attorney docket number as set forth above and/or the following:							
Information -	The specification v	vas filed on					as	
For Use Without	United States App	lication Number	r					
Specification Attached:	and amended on a	vas filed on				(if applicable) and/or	
muchen.	International App	lication Number		•		••••••	as PCT	
	amended on					(if ap	plicable)	
	I hereby state that	I have reviewed	d and understand the co	ontents of the a	above-identified specifica			
	I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, §1.56.							
	I do not know and do not believe the same was ever known or used in the United States of America before my or our invention thereof, or patented or described in any printed publication in any country before my or our invention thereof or more than one year prior to this application, that the same was not in public use or on sale in the United States of America more than one year prior to this application, that the invention has not been patented or made the subject of an inventor's certificate issued before the date of this application in any country foreign to the United States of America on an application filed by me or my legal representative or assigns more than twelve months (six months for designs) prior to this application, and that no application for patent or inventor's certificate on this invention has been filed in any country foreign to the United States of America prior to this application by me or my legal representatives or assigns, except as follows. I hereby claim foreign priority benefits under Title 35, United States Code, §119(a)-(d) of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:							
I D I I	Prior Foreign Applic	ation(s)	. ,	•		Priority C		
Insert Priority Information:	No.2002-283264	Japan		Septembe	er 27, 2002	•	_	
(if appropriate)	(Number)	(Country)			ay/Year Filed)	⊘ Yes		
	No.2002-283265	Japan			er 27, 2002	res	No	
	(Number)	(Country)				Ø		
	(Mariber)	(Country)		(Month/Da	ay/Year Filed)	Yes	No	
	(Number)	(Country)		(Month/Da	ay/Year Filed)	□ Yes	□ No	
	(Number)	(Country)		01.11				
	` '		, United States Code, 61		ay/Year Filed) nited States provisional a	Yes	No	
	·		,	->(c) or any or	incu states provisionar a	ppiications(s) its	stea below.	
Insert Provisional Application(s): (if any)	(Application Number)			(Filing I	Date)			
	(Application Number)			(Filing I	Date)			
	All Foreign Applications, if any, for any Patent or Inventor's Certificate Filed More than 12 Months (6 Months for Designs) Prior to the Filing Date of This Application:							
Insert Requested	Country		Application Number		Date of Filing (Month	/Day/Year)		
Information: (if appropriate)								
	I hereby claim the benefit under Title 35, United States Code, §120 of any United States and/or PCT application(s), including for continuation-in-part application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States and/or PCT application in the manner provided by the first paragraph of Title 35, United States Code, §112, I acknowledge the duty to disclose information which is material to the patentability as defined in Title 37, Code of Federal Regulations, §1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application.							
Insert Prior U.S. Application(s): (if any)	(Application Number)	···	(Filing Date)		(Status - patented, per	iding, abandone	ed)	
Page 1 of 2 (Rev. 07/2003)	(Application Number)	•	(Filing Date)		(Status - patented, per	nding, abandone	ed)	

I hereby appoint the practitioners at CUSTOMER NO. 02292 as my attorneys or agents to prosecute this application and/or an international application based on this application and to transact all business in the United States Patent and Trademark Office connected therewith and in connection with the resulting patent based on instructions received from the entity who first sent the application papers to the practitioners, unless the inventor(s) or assignee provides said practitioners with a written notice to the

Send Correspondence to:

BIRCH, STEWART, KOLASCH & BIRCH, LLP or CUSTOMER NO. 02292

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PLEASE NOTE: YOU MUST COMPLETE THE FOLLOWING:

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

or Sole inventor: nsert Name of	GIVEN NAME/FAMILY NAME	INVENTOR'S SIGNATURE	DATE*
or Sole Inventor: or Sole Inventor: nsert Name of Inventor nsert Date This Document is Signed	Masanori YOSHIDA	mosanori Joshi	da Sept. 10, 2003
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nsert Post Office ∧ddress →	MAILING ADDRESS (Complete Street A	ddress including City, State & Country)	
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Ill Name of Second Inventor, if any:	GIVEN NAME/FAMILY NAME	INVENTOR'S SIGNATURE	DATE*
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		and only, only a country,	
l Name of Third	GIVEN NAME/FAMILY NAME	INTERVENDICATION	
Inventor, if any: see above	GIVEN WANTE/ PAINTET WANTE	INVENTOR'S SIGNATURE	DATE*
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Name of Fourth nventor, if any: see above	GIVEN NAME/FAMILY NAME	INVENTOR'S SIGNATURE	DATE*
see above		'	·
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Name of Sixth	GIVEN NAME/FAMILY NAME	INVENTOR'S SIGNATURE	
nventor, if any: see above	, , , , , , , , , , , , , , , , , , , ,	INVENTOR'S SIGNATURE	DATE*
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*DATE OF SIGNATURE